



Winter Tour Guide

Job Description

As one of a few guides during the winter season, the Winter Tour Guide takes guests of all ages on dog sledding adventures based out of the Muktuk Adventures ranch. This is a small but busy 24 hour family-run business where duties often extend beyond the official work day. The Tour Guide is very people oriented: you are in constant contact with tour and accommodation guests. With room and board included, you must be comfortable living where you work.

Primary Areas of Responsibility:

- Lead winter tours - half day trips, full day trips and overnight/multi day trips - consisting of:
 - equipping guests with gear and clothing
 - providing a safety orientation to guests
 - assisting with the completion of and collecting the tour waiver form by all guests
 - providing guests with a safe and thrilling dog sledding experience
 - taking pictures
 - ensure guests are comfortable and warm
- Take care of all equipment used for tours
- Oversee care of dogs under the supervision of the Kennel Manager and/or Frank:
 - Diet and nutrition (feeding, watering, monitoring quantities, etc.)
 - Medical care: i.e.) administering medications, dental hygiene
 - Assist with capture, restraint, and veterinary procedures
 - Cleaning
 - Observation and record keeping
 - Exercising and training

Secondary Areas of Responsibility

- Assist with the construction/maintenance of dog shelters and equipment.
- Perform other tasks as assigned by the Kennel Manager
- Perform customer service duties (sales, payment) if office staff is not available

***Please note: the work day may be anywhere from 8 to 12 hours long. Staff and volunteers should be prepared to work long days and attend to the needs of the dogs at all hours of the day.*

Requirements

- Previous experience as a guide or presenter
- Previous experience working with/handling animals, dogs in particular
- Fluency in English; skills in other languages as asset (particularly German and French)
- Ability to work in a cold weather environment
- Leadership and crowd management skills appropriate for working with large groups
- Strong communication skills.
- Warm, friendly, enthusiastic and professional appearance and demeanor and caring approach towards tour guests
- Ability to work with minimal direction and supervision
- Ability to act positively and correctly in the event of a medical or safety-related situation or emergency
- Knowledge about the history of dog sledding, the Yukon Quest and Frank Turner's racing history and achievements
- Must be in good physical condition: able to lift 50lbs/ able to handle dogs on a lead, etc.
- Class 5 Yukon Driver's License or equivalent (Class 4 as asset) and clean driving record; submission of driver's abstract upon successful employment.
- Eligible to work in Canada
- A passion for dogs